

DATA PROTECTION DECLARATION FOR CUSTOMERS AND BUSINESS PARTNERS

The protection of personal data is very important to us. For this reason, we process personal data exclusively on the basis of the applicable data protection regulations. In this data protection declaration we inform you about the most important aspects of data processing at Greiner aerospace GmbH.

1. Controller

Responsible for the processing of your personal data is the respective company of the Greiner aerospace Group, with whom you are in business relationship or to whom you have left your data (controller). The contact addresses of all Greiner aerospace companies can be found [here](#).

For any queries regarding data protection you can also contact:

Greiner aerospace GmbH

Emesbergstrasse 33, 4643 Pettenbach, Austria

Mail: office.at(at)greiner-aerospace.com

Phone: +43 50541-23222

Source

We have received your personal data either from yourself, your company or your employees and/or organs, from public sources such as commercial register, your website, telephone directory etc. or from third parties who have a right to transfer data to us (e.g. other group companies.)

2. Categories of Personal Data

As part of the business relationship with you, your following personal data will be stored or processed by Greiner:

Gender, name, academic title, function within your company, phone number, mobile number, fax number, e-mail address, language, business address.

Purposes and Legal Basis

We process your personal data only as far as they are voluntarily provided by you, you have consented to this or we are otherwise authorized by law. Your personal data will be processed by Greiner for the following purposes and based on the following legal basis:

- Processing based on your given consent to the processing of your personal data (Article 6 (1) (a) GDPR)
- Processing to fulfill pre-contractual and contractual obligations (Article 6 (1) (b) GDPR)

- Processing for the legitimate interests of our company or third parties (Article 6 (1) (f) GDPR), namely
 - For the purpose of customer management and sales
 - For the purpose of answering requests
 - For the purpose of internal administration
 - For the purpose of credit rating
 - For the purpose of direct marketing of our products/services
 - For the purpose of conducting marketing surveys
 - For the purpose of preventing abuse (whistleblowing system)

Storage Period

We will store or retain your data as long as it is necessary for our business purposes, as well as in accordance with the legal obligations for storage, documentation and limitation periods.

3. Disclosure and Foreign Element

All employees of our company who are responsible for customer service and for our business partners have access to your personal data. In addition, these data can be viewed by the IT departments of Greiner aerospace GmbH (4643 Pettenbach, Austria) and Greiner Holding AG (4550, Kremsmünster, Austria).

Our software systems are partly managed by external service providers with whom we have concluded the legally mandated data processing agreements.

If you have given your consent or we are otherwise authorized by law, we will also make your personal data available to authorized employees from affiliated companies of the Greiner aerospace group.

Some of the recipients referred to above are located outside your country or process your personal data there. The level of data protection in other countries may not be equivalent to that of your country. However, we only transfer your personal data to countries where the EU Commission has determined that they have an adequate level of data protection, or we take measures to ensure that all recipients provide an adequate level of data protection. We do this for example by entering into appropriate data transfer agreements based on standard contractual clauses.

As far as necessary for the fulfillment of contractual obligations, as transmission of your data to third parties may occur, such as the transmission of your name and address to commissioned transport or shipping companies for the delivery of ordered goods. These companies are required to comply with data protection.

4. Rights of Person Concerned

We wish to further inform you that always you

- have the right to obtain information on which of your data is processed by us (for details see Art 15 GDPR);
- have the right to have your data rectified or erased (for details see Art 16 GDPR);
- have the right to restrict the processing of your data (for details see Art 18 GDPR);
- have the right to object to data processing (for details see Art 21 GDPR);
- have the right to assert data portability (for details see Art 20 GDPR).

If contrary to expectations a violation of your rights in regard to data occurs, you have the right to lodge a complaint with the [data protection authorities](#), (for Austria: Österreichische Datenschutzbehörde, Wickenburggasse 8, 1080 Vienna, E- Mail: dsb@dsb.gv.at).

Withdrawal of your consent

Regarding your personal data which we use on the basis of your consent, you have the right to withdraw your consent to the use of your data at any time using the contact data provided below without affecting the lawfulness of the processing based on consent before its withdrawal.

Contact

Please contact us at the following address if you

- have questions regarding the processing, disclosure, use or protection and security of your data.
- wish to **withdraw your consent**,
- wish to assert your **rights and demands** in association with data protection (e.g. a request for information),
- have suggestions or potential data protection complaints

Greiner aerospace GmbH

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